

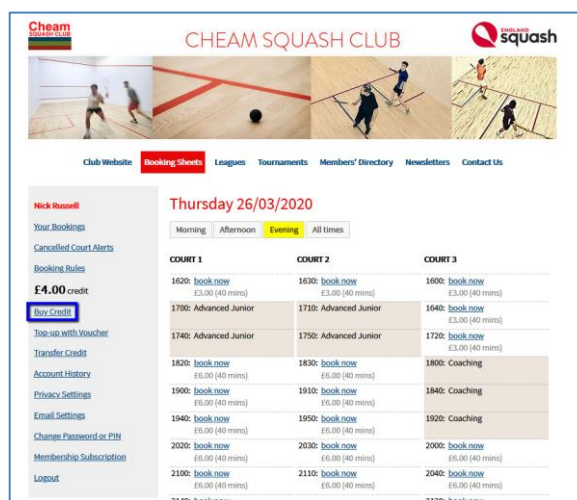
On-line payments with Stripe

Payments for court fees and Annual Subscriptions can be made on-line using the facility of Stripe. Some more information here <https://stripe.com/gb>

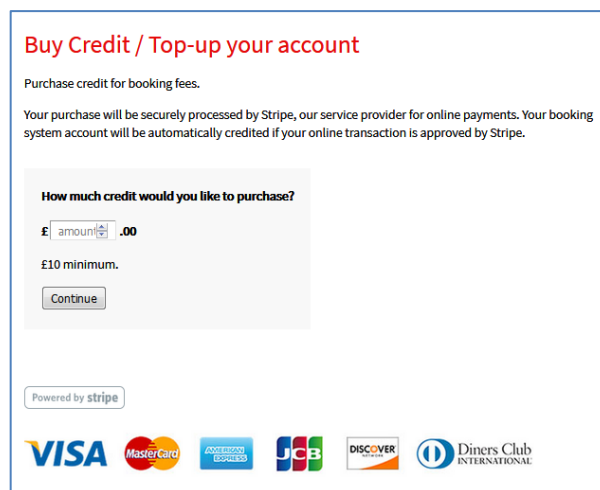
This is some guidance about using the new system using screen shots from the MyCourts system.

Court Fees

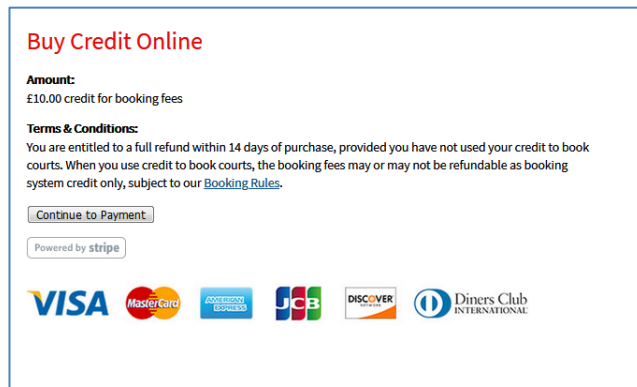
To purchase credit for court fees, login to your account and click on "Buy Credit" on left hand menu. Add amount of credit required, minimum value £10.



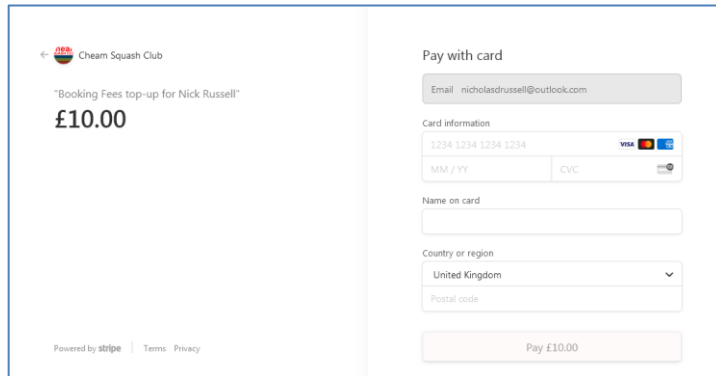
Current credit is £4.00. When "Buy Credit" is clicked, this screen will appear.



Enter required amount and click on Continue

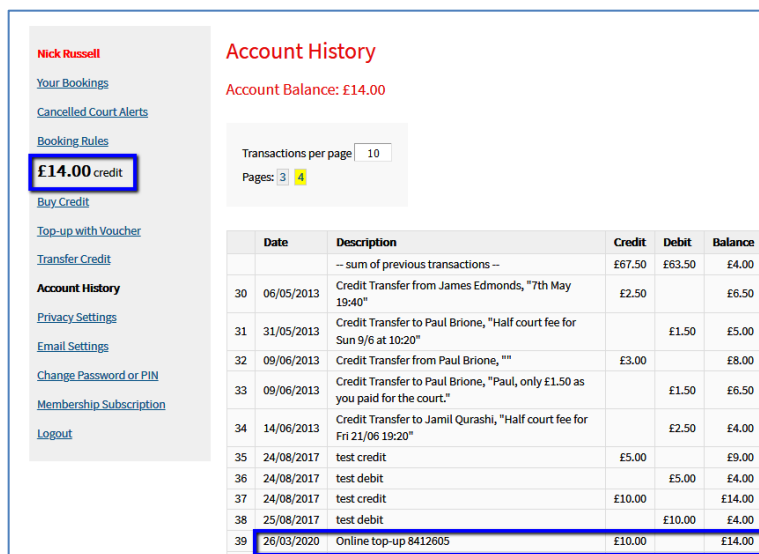


Accept conditions by clicking on “Continue to Payment”. This screen will appear –




Complete credit/debit card details and click on Pay button.

Credit has been applied to your account, and this screen will be returned.



Note: Account balance has been increased by purchased amount, and transaction shows in Account History.

An email from the MyCourts system will be sent confirming your payment.


Cheam Squash Club
Dear Nick Russell

These are the details of your Stripe transaction:

Transaction date = 26/03/2020 09:34:57
Transaction ID = 8412605
Amount = £ 10
Description = online top-up for court booking fees
Payment Status = succeeded

You have £ 14 credit on Cheam Squash Club's booking system.


Login to view your full account history.

http://cheamsquashclub.mycourts.co.uk/member_account_history.asp

This message was sent to you by Cheam Squash Club with services provided by mycourts a registered trademark of HBI Consulting Ltd.

If you prefer not to receive email from the Cheam Squash Club's booking system, then login to the website and update your email preferences on your settings page.

The Stripe payment system will also send an email. See this example of a Cheam Squash Club Stripe payment.



Receipt from Cheam Squash Club
Receipt #1463-0217

AMOUNT PAID	DATE PAID	PAYMENT METHOD
£10	March 26, 2020	AMERICAN EXPRESS 3006

SUMMARY

Top-up 8412605 for Nick Russell	£10.00
Amount paid	£10.00

If you have any questions, contact us at stripe@cheamsquashclub.co.uk or call at +44 20 8240 3500.

Annual Subscriptions

At renewal time you should be sent an email with a link taking you directly to renewal/payment screen. If not, you can do this by clicking on Membership Subscription link.

Renewal without link email

If you click on Membership Subscription your current membership details will be displayed.

The screenshot shows the 'Booking Sheets' page for Wednesday 04/03/2020. The left sidebar contains a user profile for Nick Russell and a list of links, with 'Membership Subscription' highlighted. The main content area displays a grid of court bookings for three courts (COURT 1, COURT 2, COURT 3) with various times and activities, each with a 'book now' link.

IMPORTANT – If your membership category is not correct, or you wish to change it, please contact the Membership Secretary before renewing your Annual Subscription.

The screenshot shows the 'Membership Subscription' details page. It features a table with the following information:

Member	Nick Russell
Membership category *	Full Member
Subscription period	2020-2021 Subscriptions (April-2020 - March-2021)
Amount	£170
Subscription status	nothing paid

Below the table, there is a note: "* If incorrect Membership Category is showing, please contact the Membership Secretary BEFORE making payment." Below this is a 'Credit/Debit Card Payment' section with a 'Continue to Payment' button.

Click on Continue to Payment and this screen will appear.

The screenshot shows the 'Subscription Payment' page. It displays the member's name (Nick Russell), membership category (Full Member), and the amount (£170.00). Below this is a 'Continue to Payment' button and a list of payment logos including VISA, MasterCard, American Express, JCB, DISCOVER, and Diners Club International.

Click on "Continue to Payment".

Cheam Squash Club

Subscription for Nick Russell

£170.00

Pay with card

Email

Card information

1234 1234 1234 1234

MM / YY CVC

Name on card

Country or region

United Kingdom

Postal code

Pay £170.00

Powered by stripe | Terms Privacy

Complete credit/debit card details and click on Pay button.

A brief message will be displayed stating successful payment, and Subscription screen will be shown with new period.

Membership Subscription

Member	Nick Russell
Membership category *	Full Member
Subscription period	2020-2021 Subscriptions (April-2020 - March-2021)
Amount	£170
Subscription status	fully paid

If you refresh screen, or click on another link and back to Membership Subscription, new period will be shown.

Renewal with link email

Example of email with renewal link –

Cheam SQUASH CLUB

Membership renewal 2021-22

Dear Nick,

The annual membership subscriptions are due on 1st April this year.

Membership Category: Full Member

(If this is incorrect, do not proceed and please contact the Membership Secretary before making a payment)

Rate: £170.00

Renewal date: 31/03/2021

Renewal link: <http://cheamsquashclub.mycourts.co.uk/subscription.asp?8327163c23683e4406d45>

We are pleased to say subscription rates and court fees will remain the same as last year.

Click on Link and this screen will be shown.

The screenshot shows the Cheam Squash Club website. At the top, there are logos for Cheam Squash Club and ENGLAND Squash. Below the logos are four images of people playing squash. A navigation menu includes: Club Website, Booking Sheets, Leagues, Tournaments, Members' Directory, Newsletters, and Contact Us. The main content area is titled "Nick Russell" and "Membership Subscription". It features a "MEMBER LOGIN" section with fields for "username" and "password", a "Remember Login" checkbox, and a "Submit" button. Below this is a "Forgotten Password?" link. To the right, a table displays membership details: Member (Nick Russell), Membership category (Full Member), Subscription period (2021-2022 Subscriptions (April-2021 - March-2022)), and Subscription status (nothing paid). A note states: "* If incorrect Membership Category is showing, please contact the Membership Secretary BEFORE making payment." Below the table is a "Credit/Debit Card Payment" section with the text "Pay £170.00 now by credit/debit card." and a checkbox for "I have read and I agree with the Booking Rules and Privacy Policy." A "Continue to Payment" button is present, along with a "Powered by stripe" logo and various payment icons (VISA, Mastercard, American Express, etc.).

Agree terms by ticking box and click on Continue to Payment.

The screenshot shows the Cheam Squash Club website's subscription payment confirmation page. On the left, a sidebar menu lists: Nick Russell, Your Bookings, Cancelled Court Alerts, Booking Rules, £14.00 credit, Buy Credit, Top-up with Voucher, Transfer Credit, Account History, Privacy Settings, Email Settings, Change Password or PIN, Membership Subscription, and Logout. The main content area is titled "Subscription Payment" and features a yellow box with the text: "Nick Russell", "Full Member *", "£170.00", and a "Continue to Payment" button. Below this is a note: "* If incorrect Membership Category is showing, please contact the Membership Secretary BEFORE making payment." and a "Powered by stripe" logo with payment icons.

Click on Continue to payment and enter payment details.

The screenshot shows the Stripe payment page for Cheam Squash Club. On the left, it displays the club's logo and the text: "Subscription for Nick Russell" and "£170.00". At the bottom left, it says "Powered by stripe" with links for "Terms" and "Privacy". On the right, the "Pay with card" section includes an "Email" field, a "Card information" section with a card number field (1234 1234 1234 1234), "MM / YY" and "CVC" fields, a "Name on card" field, a "Country or region" dropdown menu (set to "United Kingdom"), and a "Postal code" field. A "Pay £170.00" button is at the bottom right.

Confirmation will be shown –

Nick Russell

[Your Bookings](#)
[Cancelled Court Alerts](#)
[Booking Rules](#)
£14.00 credit
[Buy Credit](#)
[Top-up with Voucher](#)
[Transfer Credit](#)
[Account History](#)
[Privacy Settings](#)
[Email Settings](#)
[Change Password or PIN](#)
[Membership Subscription](#)
[Logout](#)

Membership Subscription


Payment confirmation

An email confirmation has also been sent to nicholasdrussell@outlook.com.

Member	Nick Russell
Membership category *	Full Member
Subscription period	2021-2022 Subscriptions (April-2021 - March-2022)
Amount	£170
Date paid	30/03/2021 16:00:04
Subscription status	fully paid

An email from the MyCourts system will be sent confirming your payment.

Subscription Payment
Cheam Squash Club <cheamsquashclub@no-reply.mycourts.co.uk>
You forwarded this message on 30/03/2021 16:03.
Sent: Tue 30/03/2021 16:00
To: nicholasdrussell@outlook.com



Dear Nick Russell


Thank you for your subscription payment.

Subscription = Full Member
Date Paid = 30/03/2021 16:00:04
Amount = 170
Transaction ID = 9408

This message was sent to you by with services provided by [mycourts](#) a registered trademark of HBI Consulting Ltd.


If you prefer not to receive email from the 's booking system, then login to the website and update your email preferences on your settings page.

The Stripe payment system will also send an email



Receipt from Cheam Squash Club

Receipt #1368-8668

AMOUNT PAID	DATE PAID	PAYMENT METHOD
£170.00	March 30, 2021	 - 3006

SUMMARY

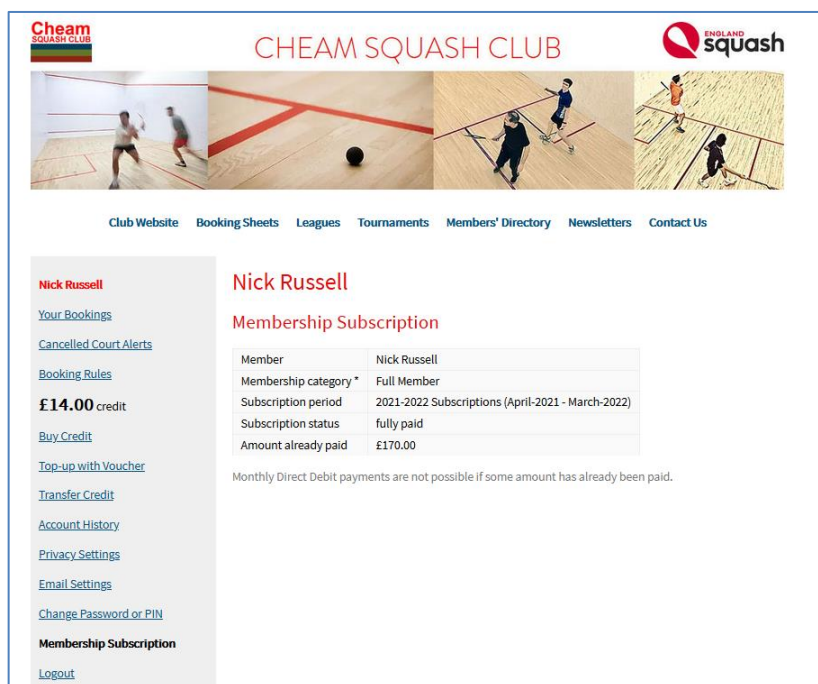
"Subscription for Nick Russell" × 1	£170.00
Amount charged	£170.00

If you have any questions, contact us at stripe@cheamsquashclub.co.uk or call at +44 20 8240 3500.

Something wrong with the email? [View it in your browser.](#)

You're receiving this email because you made a purchase at Cheam Squash Club, which partners with Stripe to provide invoicing and payment processing.

After payment, at any time you can check your Membership Subscription.



The screenshot shows the Cheam Squash Club website interface. At the top, there are logos for 'Cheam SQUASH CLUB' and 'ENGLAND squash'. Below the logos are four images showing people playing squash. A navigation menu includes 'Club Website', 'Booking Sheets', 'Leagues', 'Tournaments', 'Members' Directory', 'Newsletters', and 'Contact Us'. The main content area is for user 'Nick Russell' and displays 'Membership Subscription' details in a table:

Member	Nick Russell
Membership category *	Full Member
Subscription period	2021-2022 Subscriptions (April-2021 - March-2022)
Subscription status	fully paid
Amount already paid	£170.00

Below the table, it states: 'Monthly Direct Debit payments are not possible if some amount has already been paid.' On the left side of the page, there is a sidebar menu with various options: 'Your Bookings', 'Cancelled Court Alerts', 'Booking Rules', '£14.00 credit', 'Buy Credit', 'Top-up with Voucher', 'Transfer Credit', 'Account History', 'Privacy Settings', 'Email Settings', 'Change Password or PIN', 'Membership Subscription', and 'Logout'.

Please contact me or Alex Gilbert if you need any help or other information.

Nick Russell

07785 364180

nicholasdrussell@outlook.com

March 2021