

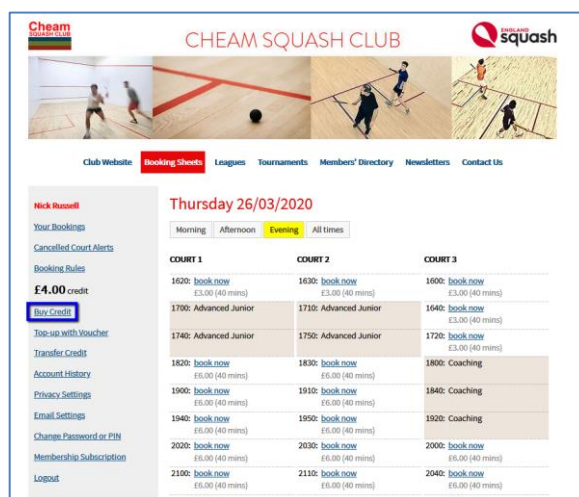
## On-line payments with Stripe

Payments for court fees and Annual Subscriptions can be made on-line using the facility of Stripe. Some more information here <https://stripe.com/gb>

This is some guidance about using the new system using screen shots from the MyCourts system.

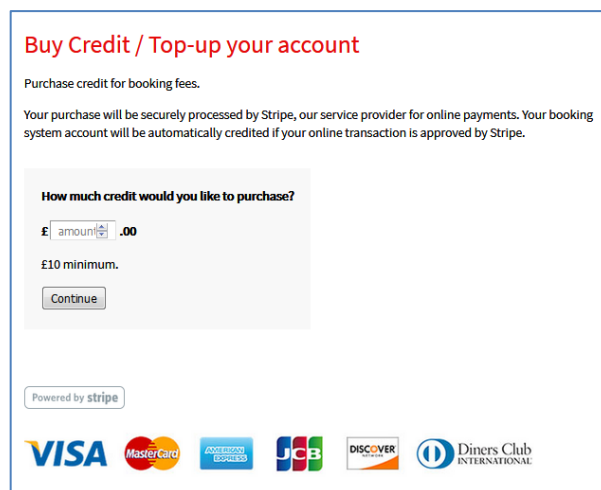
### Court Fees

To purchase credit for court fees, login to your account and click on "Buy Credit" on left hand menu. Add amount of credit required, minimum value £10.



Thursday 26/03/2020		
Morning	Afternoon	Evening
<b>COURT 1</b>	<b>COURT 2</b>	<b>COURT 3</b>
1620: <a href="#">book now</a> £3.00 (40 mins)	1630: <a href="#">book now</a> £3.00 (40 mins)	1600: <a href="#">book now</a> £3.00 (40 mins)
1700: Advanced Junior	1710: Advanced Junior	1640: <a href="#">book now</a> £3.00 (40 mins)
1740: Advanced Junior	1750: Advanced Junior	1720: <a href="#">book now</a> £3.00 (40 mins)
1820: <a href="#">book now</a> £6.00 (40 mins)	1830: <a href="#">book now</a> £6.00 (40 mins)	1800: Coaching
1900: <a href="#">book now</a> £6.00 (40 mins)	1910: <a href="#">book now</a> £6.00 (40 mins)	1840: Coaching
1940: <a href="#">book now</a> £6.00 (40 mins)	1950: <a href="#">book now</a> £6.00 (40 mins)	1920: Coaching
2020: <a href="#">book now</a> £6.00 (40 mins)	2030: <a href="#">book now</a> £6.00 (40 mins)	2000: <a href="#">book now</a> £6.00 (40 mins)
2100: <a href="#">book now</a> £6.00 (40 mins)	2110: <a href="#">book now</a> £6.00 (40 mins)	2040: <a href="#">book now</a> £6.00 (40 mins)
2140: <a href="#">book now</a>		2120: <a href="#">book now</a>

Current credit is £4.00. When "Buy Credit" is clicked, this screen will appear.



**Buy Credit / Top-up your account**

Purchase credit for booking fees.

Your purchase will be securely processed by Stripe, our service provider for online payments. Your booking system account will be automatically credited if your online transaction is approved by Stripe.

How much credit would you like to purchase?

£ amount  .00

£10 minimum.

Powered by stripe

VISA MasterCard AMERICAN EXPRESS JCB DISCOVER DINERS CLUB INTERNATIONAL

Enter required amount and click on Continue


### Buy Credit Online

**Amount:**  
£10.00 credit for booking fees


**Terms & Conditions:**  
You are entitled to a full refund within 14 days of purchase, provided you have not used your credit to book courts. When you use credit to book courts, the booking fees may or may not be refundable as booking system credit only, subject to our [Booking Rules](#).

[Continue to Payment](#)

Powered by stripe



Accept conditions by clicking on "Continue to Payment". This screen will appear –



Cheam Squash Club

"Booking Fees top-up for Nick Russell"

**£10.00**

Powered by stripe | [Terms](#) | [Privacy](#)

Pay with card

Email: nicholasdrussell@outlook.com

Card information

1234 1234 1234 1234

MM / YY CVC

Name on card

Country or region

United Kingdom

Postal code

[Pay £10.00](#)

Complete credit/debit card details and click on Pay button.

Credit has been applied to your account, and this screen will be returned.

**Nick Russell**

[Your Bookings](#)

[Cancelled Court Alerts](#)

[Booking Rules](#)

**£14.00 credit**

[Buy Credit](#)

[Top-up with Voucher](#)

[Transfer Credit](#)

**Account History**

[Privacy Settings](#)

[Email Settings](#)

[Change Password or PIN](#)

[Membership Subscription](#)

[Logout](#)

### Account History

Account Balance: £14.00

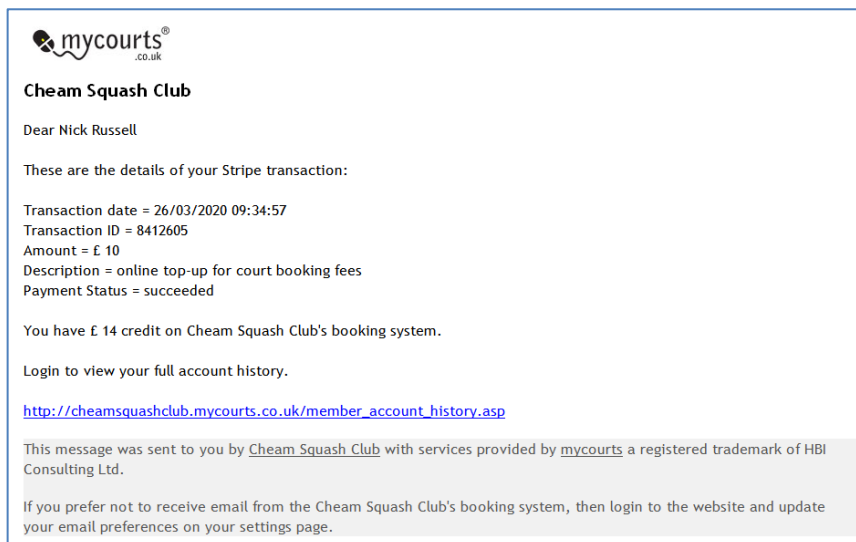
Transactions per page: 10

Pages: 3 4

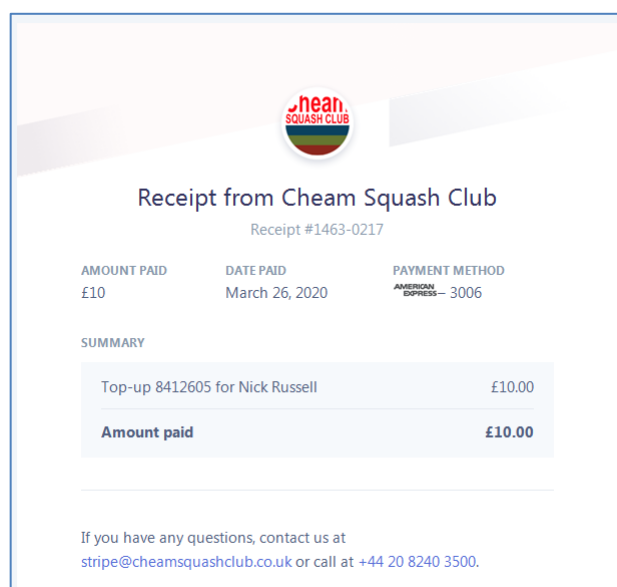
	Date	Description	Credit	Debit	Balance
		-- sum of previous transactions --	£67.50	£63.50	£4.00
30	06/05/2013	Credit Transfer from James Edmonds, "7th May 19:40"	£2.50		£6.50
31	31/05/2013	Credit Transfer to Paul Brione, "Half court fee for Sun 9/6 at 10:20"		£1.50	£5.00
32	09/06/2013	Credit Transfer from Paul Brione, ""	£3.00		£8.00
33	09/06/2013	Credit Transfer to Paul Brione, "Paul, only £1.50 as you paid for the court."		£1.50	£6.50
34	14/06/2013	Credit Transfer to Jamil Qurashi, "Half court fee for Fri 21/06 19:20"		£2.50	£4.00
35	24/08/2017	test credit	£5.00		£9.00
36	24/08/2017	test debit		£5.00	£4.00
37	24/08/2017	test credit	£10.00		£14.00
38	25/08/2017	test debit		£10.00	£4.00
39	26/03/2020	Online top-up 8412605	£10.00		£14.00

Note: Account balance has been increased by purchased amount, and transaction shows in Account History.

An email from the MyCourts system will be sent confirming your payment.



The Stripe payment system will also send an email. See this example of a Cheam Squash Club Stripe payment.



## Annual Subscriptions

At renewal time you should be sent an email with a link taking you directly to renewal/payment screen. If not, you can do this by clicking on Membership Subscription link.

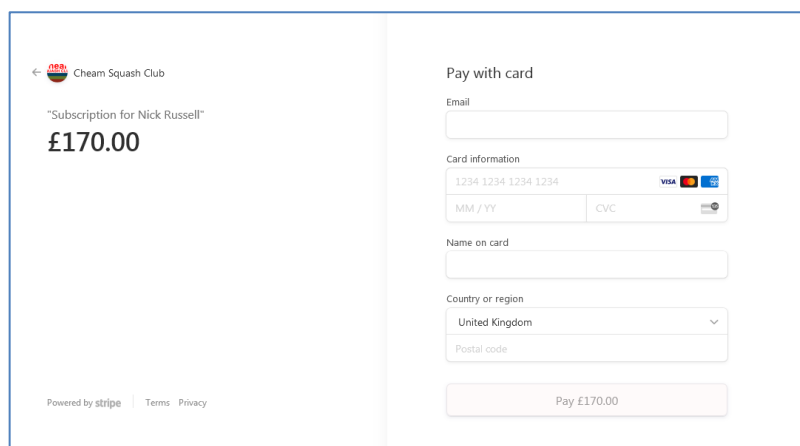
### Renewal without link email

If you click on Membership Subscription your current membership details will be displayed.

**IMPORTANT – If your membership category is not correct, or you wish to change it, please contact the Membership Secretary before renewing your Annual Subscription.**

Click on Continue to Payment and this screen will appear.

Click on "Continue to Payment".



Complete credit/debit card details and click on Pay button.


A brief message will be displayed stating successful payment, and Subscription screen will be shown with new period.

Membership Subscription	
Member	Nick Russell
Membership category *	Full Member
Subscription period	2020-2021 Subscriptions (April-2020 - March-2021)
Amount	£170
Subscription status	fully paid

If you refresh screen, or click on another link and back to Membership Subscription, new period will be shown.

Renewal with link email

Example of email with renewal link –

**CHEAM SQUASH CLUB**

**Membership renewal 2021-22**

Dear Nick,

The annual membership subscriptions are due on 1st April this year.

**Membership Category: Full Member**

*(If this is incorrect, do not proceed and please contact the Membership Secretary before making a payment)*

**Rate: £170.00**

**Renewal date: 31/03/2021**

**Renewal link:** <http://cheamsquashclub.mycourts.co.uk/subscription.asp?8327163c23683e4406d45>

We are pleased to say subscription rates and court fees will remain the same as last year.

Click on Link and this screen will be shown.

The screenshot shows the Cheam Squash Club website. At the top, there's a header with the club's name and logo. Below the header, there's a navigation bar with links: Club Website, Booking Sheets, Leagues, Tournaments, Members' Directory, Newsletters, and Contact Us. The main content area is titled "Nick Russell" and "Membership Subscription". It displays a table with membership details: Member (Nick Russell), Membership category (Full Member), Subscription period (2021-2022 Subscriptions (April-2021 - March-2022)), and Subscription status (nothing paid). Below the table, there's a note: "\* If incorrect Membership Category is showing, please contact the Membership Secretary BEFORE making payment." Underneath, there's a "Credit/Debit Card Payment" section with a "Pay £170.00 now by credit/debit card." button. A checkbox for "I have read and I agree with the Booking Rules and Privacy Policy." is present, followed by a "Continue to Payment" button. At the bottom, there are logos for VISA, Mastercard, American Express, and others, along with a "Powered by stripe" logo.

Agree terms by ticking box and click on Continue to Payment.

The screenshot shows the Cheam Squash Club website's subscription payment page. On the left, there's a sidebar with links: Nick Russell, Your Bookings, Cancelled Court Alerts, Booking Rules, £14.00 credit, Buy Credit, Top-up with Voucher, Transfer Credit, Account History, Privacy Settings, Email Settings, Change Password or PIN, Membership Subscription, and Logout. The main content area is titled "Subscription Payment" and displays a table with subscription details: Nick Russell, Full Member, £170.00, and a "Continue to Payment" button. Below the table, there's a note: "\* If incorrect Membership Category is showing, please contact the Membership Secretary BEFORE making payment." Underneath, there are logos for VISA, Mastercard, American Express, and others, along with a "Powered by stripe" logo.

Click on Continue to payment and enter payment details.

The screenshot shows the Cheam Squash Club website's payment details page. On the left, there's a sidebar with links: Cheam Squash Club, "Subscription for Nick Russell", £170.00, and a "Continue to Payment" button. The main content area is titled "Pay with card" and displays a form with fields for Email, Card information (1234 1234 1234 1234, MM / YY, CVC), Name on card, Country or region (United Kingdom), and Postal code. At the bottom, there's a "Pay £170.00" button. The page is powered by stripe and includes links for Terms and Privacy.

Confirmation will be shown –

**Nick Russell**

[Your Bookings](#)

[Cancelled Court Alerts](#)

[Booking Rules](#)

**£14.00** credit

[Buy Credit](#)

[Top-up with Voucher](#)

[Transfer Credit](#)

[Account History](#)

[Privacy Settings](#)

[Email Settings](#)

[Change Password or PIN](#)

[Membership Subscription](#)

[Logout](#)

## Membership Subscription

### Payment confirmation


An email confirmation has also been sent to nicholasdrussell@outlook.com.

Member	Nick Russell
Membership category *	Full Member
Subscription period	2021-2022 Subscriptions (April-2021 - March-2022)
Amount	£170
Date paid	30/03/2021 16:00:04
Subscription status	fully paid

An email from the MyCourts system will be sent confirming your payment.

**Subscription Payment**  
Cheam Squash Club <cheamsquashclub@no-reply.mycourts.co.uk>  
You forwarded this message on 30/03/2021 16:03.  
Sent: Tue 30/03/2021 16:00  
To: nicholasdrussell@outlook.com

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Dear Nick Russell

Thank you for your subscription payment.

Subscription = Full Member  
Date Paid = 30/03/2021 16:00:04  
Amount = 170  
Transaction ID = 9408

This message was sent to you by with services provided by [mycourts](#) a registered trademark of HBI Consulting Ltd.

If you prefer not to receive email from the 's booking system, then login to the website and update your email preferences on your settings page.

The Stripe payment system will also send an email



## Receipt from Cheam Squash Club

Receipt #1368-8668

AMOUNT PAID	DATE PAID	PAYMENT METHOD
£170.00	March 30, 2021	AMERICAN EXPRESS - 3006

SUMMARY

"Subscription for Nick Russell" × 1	£170.00
<b>Amount charged</b>	<b>£170.00</b>

If you have any questions, contact us at [stripe@cheamsquashclub.co.uk](mailto:stripe@cheamsquashclub.co.uk) or call at +44 20 8240 3500.

Something wrong with the email? [View it in your browser.](#)

You're receiving this email because you made a purchase at Cheam Squash Club, which partners with [Stripe](#) to provide invoicing and payment processing.

After payment, at any time you can check your Membership Subscription.



The screenshot shows the Cheam Squash Club website. At the top, there are logos for Cheam Squash Club and England Squash. Below the logos are four images of people playing squash. A navigation bar contains links: Club Website, Booking Sheets, Leagues, Tournaments, Members' Directory, Newsletters, and Contact Us. On the left, a sidebar for user 'Nick Russell' lists links: Your Bookings, Cancelled Court Alerts, Booking Rules, £14.00 credit, Buy Credit, Top-up with Voucher, Transfer Credit, Account History, Privacy Settings, Email Settings, Change Password or PIN, Membership Subscription, and Logout. The main content area shows 'Nick Russell' and 'Membership Subscription' details in a table.

Nick Russell	
Member	Nick Russell
Membership category *	Full Member
Subscription period	2021-2022 Subscriptions (April-2021 - March-2022)
Subscription status	fully paid
Amount already paid	£170.00

Monthly Direct Debit payments are not possible if some amount has already been paid.

### Saved credit/debit card information

When making a credit or debit card payment, it is possible to save details to facilitate easier future payments as your details are stored. We or Stripe have no access to this and cannot change any stored details. If a member wishes to change stored data, it is necessary to delete the entry and save a new stored card.

<https://support.stripe.com/how-to-delete-your-saved-payment-information>

Please contact me or Chas Baldacchino if you need any help or other information.

Nick Russell

07785 364180

nicholasdrussell@outlook.com

**April 2022**